



CORNELIA

Diamond

CORNELIA DIAMOND GOLF RESORT & SPA

GUEST CONCEPT



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“TAILOR MADE LUXURY”

CORNELIA HOTELS INTEGRATION POLICY (QUALITY, FOOD SAFETY, ENVIRONMENTAL and ENERGY POLICY)

Committed to protecting nature and the environment, Cornelia Hotels and its employees have the determination and power to be a leader in the national and international market and to provide superior quality service.

Our hotels' primary targets are to provide all the necessary conditions within the scope of Total Quality Management and to achieve success in Environmental Management; to produce and present safe food; to ensure the satisfaction of guests; to meet the expectations of all our employees by giving trainings to raise awareness and to help them gain individual responsibility; and to act in accordance with an approach of continuous development and innovation.

While acting according to the Total Quality approach, it is our priority and fundamental management principle to continuously support, protect, develop and improve the dynamic structure of our quality management system.

To safeguard the health and safety of our guests and employees, our hotels ensure that hygiene conditions are maintained at the highest level, and that all necessary precautions for healthy food production and presentation are taken, thanks to Food Safety Management System application.

While conducting our activities, we detect how the environment is affected, and manage the negative impacts, possible dangers and waste. We also take necessary measures to minimize soil pollution, energy consumption and ensure the effective use of natural resources, and constantly improve those processes. We work to help the adaptation and protection of biodiversity ecosystems, and to address climate change.

In order to determine the expectations and needs of our guests, and to ensure the continuity of their satisfaction, we consider and evaluate all feedback and make the necessary improvements.

By showing the utmost care in information security, which is the most important asset of our hotels, we evaluate data for confidentiality, integrity and accessibility and protect it against all intentional or accidental internal or external threats. We ensure safety for information collection and processing activities.

Cornelia Hotels places a high priority on the acquisition of energy-efficient and energy-saving designs, products, and services that have an impact on our energy management system. This commitment is aligned with our integrated management system, and our objective is to continually improve our energy performance. Our organisation offers comprehensive information and tools to facilitate the identification, attainment, and evaluation of energy objectives and benchmarks.

All these processes are conducted in accordance with the national and international standards and legal regulations.



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Welcoming Services:

- Fruit Plates to all our guest's rooms upon arrival.
- A Courtesy Room will be made available at specified times for our guests on their departure day (subject to availability).
- Blue Suite, Harmony Suite, Diamond Suite and Villa guests are greeted in a separate area by our Assistant Services Department.
- Guest Welcome; Homemade chocolate varieties and alcoholic/non-alcoholic beverages are served.

*** During the period of change experienced between the summer and winter season concept, when indoor services change to outdoor or vice versa, in order to ensure our guests are satisfied to the highest degree possible, depending on weather conditions the concept will be adapted accordingly in the case that service will be changed to outdoor and/or indoor facilities; we kindly ask for this to be made clear in any catalogues.

*** Pets are not allowed.

*** Check-in time is 15:00 and check-out time is 12:00.

*** Our outdoor heated pool will be available for use from November 1, 2025, to May 31, 2026. The pool will be temporarily closed for maintenance from December 1 to December 20, 2025.

*** Our Life Guards working hours are in between 09:00-17:00..

ADDITIONAL INFO

- We kindly would like to inform our guests who are staying in our Lake Family Rooms, Villas, Diamond Suites and Presidential Suites (indoor and outdoor pools) and Azure Villa's pool in the front are private to it's guests. And it might be dangerous for the kids who can not swim. We kindly state that our hotel can not be held responsible in the case of using these pools. Guests accept in advance all of the responsibility of using direct pool access once entering the hotel which his/her reservation belongs.
- Cleaning services to Late C/Out rooms.
- Chamber pot, non-slip bath mat, baby bath and stool are available on request.
- Rich HK set-ups for repeat guest rooms.
- In addition to the rich HK set-ups, luxury brand items are present in addition for guests staying in Lake House, Lake Villa, Blue Suites, Harmony Suites, Diamond Suite and the Presidential Suite.
- Cleaning is done daily. Towels are changed daily, bed linen is changed every second day. Changing is done daily upon request.
- There are 6 standard category handicapped rooms are designed specially. They all have garden view.
- There are connection rooms available in the standard room category.
- Special room cleaning at a requested time is available.
- Turn Down service is provided to all rooms.
- A special animation team takes care of the children of our Diamond Suite and Presidential Suite guests.
- For safety and comfort reasons, we kindly inform you that irons and ironing boards are not available in the rooms.
- For the safety and comfort of all our guests, the use of scooters and roller skates is prohibited within the main building and all common areas of the hotel.



F&B SERVICE UNITS & HOURS / DIAMOND ALL INCLUSIVE

FOOD SERVICES:

Working Hours	Food	Menu	Place
07:00 – 10:00	Breakfast	Open Buffet	Diamond Main Restaurant
10:00 – 11:00	Late Breakfast	Open Buffet	Diamond Main Restaurant
12:30 – 14:30	Lunch	Open Buffet	Diamond Main Restaurant
19:00 – 21:30	Dinner	Open Buffet	Diamond Main Restaurant
Daytime	Ice Cream	Take Away	The Dome Bar / Main Restaurant
12:00 – 16:00	Lunch	Open Buffet	The Dome Restaurant
16:30 – 18:00	5 O'clock Tea / Waffle – Turkish Baked Potato	Open Buffet	Biscotti Cafe
12:00-18:30	Turkish Baked Potatoes, Waffle	Open Buffet	The Dome Snack Restaurant
10:00 – 20:00	Cake, pastries, desserts	Open Buffet	Biscotti Cafe
10.00-20:00	Ice Cream	Open Ice Cream service	Biscotti Cafe Ice Cream Corner
11:00 - 16:00	Gozleme		Beach Area
12:00 - 16:00	Snack	Menu	Sapore Snack Restaurant
7/24	SNACK	Menu	Bubble 7/24 Restaurant

• Sapore Snack Restaurant is open from October 15th to May 5th.



OPERATING PERIODS:

Place/Organisation	Opening Date	Closing Date
The Dome Restaurant & Bar	15 April	15 October
Mermaid Beach Bar	15 April	15 October
Sea Bird Pier Bar	15 May	15 October

*** During the period of change experienced between the summer and winter season concept when indoor services change to outdoor or vice versa, in order to ensure our guests are satisfied to the highest degree possible, depending on weather conditions the concept will be adapted accordingly in the case that service will be changed to outdoor and/ or indoor facilities; we kindly ask for this to be made clear in any catalogues.

A'LA CARTE RESTAURANTS:

Name	Cuisine	Working Hours	Service Charge / p.p	Notes
Sapore	Mediterranean	19:00 – 22:30	25 Euro	Closed one day a week. Open 12 months
Tai-Pen	Far East	19:00 – 22:30	25 Euro	Teppanyaki area available where chosen menu is priced according to the menu. Open 12 months.
Forest Pub	Latin and North America	19:00 – 22:30	25 Euro	Children under 12 years are not accepted. Closed one day a week. Open 12 months.
Fish & Love	Seafood	19:00 – 22:30	25 Euro	Open between 05 May - 15 October
Sumak	Kebab / Grill	19:00 – 22:30	25 Euro	Open between 05 May - 15 October

*** There is a service charge at A'la Carte Restaurants for children over 7 years of age.

HONEYMOON AND ANNIVERSARY CONCEPT:

Services	Honeymoon & Anniversary
Welcoming with fresh flowers upon arrival	x
Red wine in the room on arrival.	x
1001 Nights' special fairy-tale tray (fruit, nut selection)	x
Breakfast in the room on the first morning.	x
Dinner organization for one evening (A La Carte restaurant or another place which suites the purpose, complimentary)	x
Special bed linen set-up.	x
Cake in the shape of a heart for two persons.	x
15% discount in Crassula SPA Center	x
Turn-down Service	x



BEVERAGE SERVICES:

Bar Name	Place	Working Hours	Soft Drinks	Fresh Juices	Hot Drinks	Beer	Local Alcoholic Drinks	Import Alcoholic Drinks	Cocktail Service
The Shine	Lobby bar	10:00–23:45	x		x	x	x	x	X
Moulen Rose	Lobby bar	24 Hours	x		x	x	x	x	x
La Boheme	Lobby bar	16:30-23:45	x		x	x	x	x	X
The Dome	Pool Area	24 Hours	x		x	x	x	x	X
Mermaid	Beach	10:00–18:00	x		x	x	x		
Seabird	Pier	10:00–00:00	x		x	x	x	x	x
Biscotti Cafe	Patisserie	10:00-20:00	x		x				
Vitamin Bar	Spa	10:00-19:45		x	x				
Cue Bar	Billard Area	16:00–23:45	x		x	x	x		

Room Service:

Room Service includes food, drinks and hot drinks on the Menu for 24 Hours (An order cover charge of 15,-EUR applies. Alcoholic drinks are extra charged from the price list.

Minibar:

Minibars are refilled daily between 09:30 – 16:00.

*** Alcoholic beverages included in the entrance welcome set-ups in the rooms are placed in the rooms for one time only.

BEVERAGES WITHIN THE CONCEPT:

Within the concept, fruit juices, various soft drinks, hot beverages, organic tea service at the lobby bar, Turkey's finest table wines (red, white, rosé), selected local alcoholic beverages and legally importable standard quality foreign beverages are offered to our guests.



ADDITIONAL INFO:

- All reservations for A La Carte Restaurants must be made in advance. (reservation is required)
- The latest order time in all of the A La Carte Restaurants is 21:00
- On the main restaurant floor there are 4 private areas: 1 private area allocated to Suite room guests, 1 area allocated to guests without children.
- An Extra Menu is available in the main restaurant and A La Carte Restaurants during the lunch and the evening meal for the charged drinks, house and imported wines.
- In all the restaurants and bars, drinks are served to the table by the waiters.
- Dress Code is valid in all of our restaurants.
- Alcoholic drinks are not served to guests under 18 years of age.
- Fresh Orange Juice is served during breakfast, lunch and dinner.
- Almond milk, oat milk, plain kefir, soya milk and lactose-free milk are given upon request.
- Doctor Service is free of charge between 13:00-17:00 (except Sundays).
- All drinks at Mermaid beach bar and Sea Bird Pier Bars are based on food served in Styrofoam cups with a certificate of conformity.
- Special food is prepared for guests who have requests for particular requirements for their children, and for those who have food allergies/sensitivity and are on a certain diet. (Those guests, who wish to make use of this service must contact the Assistance Service Department.)
- In some days of the week, in addition to International kitchen there are various choices of sea foods and Turkish kitchen.
- A minimum of one adult is required for room allocation.
- In the event that guests or persons accompanying them engage in any behavior that disrupts the peace of the facility, violates public morals, endangers the life or property of other guests or staff members, involves insult, threat, profanity, or physical violence toward the hotel, its guests, or employees, commits theft, uses illegal substances, consumes excessive alcohol in a way that endangers their own health or that of others, intentionally damages hotel property or equipment, creates a fire hazard, or performs similar acts not limited to those listed above, the accommodation agreement may be immediately terminated by the hotel management for just cause.
- In such cases, guests will be asked to leave the premises. If they fail to comply, the hotel management may request assistance from security or judicial authorities.
- In case of termination for just cause, any refund of accommodation fees shall be made by taking into account the damages or expenses incurred by the hotel. The hotel reserves the right to withhold or offset amounts equivalent to any proven damage or loss.
- The hotel also reserves the right to pursue legal action against any person or persons responsible for damages arising from the acts or situations described above.



OTHER EXTRA PAID SERVICES:

Rooms	Dry Cleaning	Iron	Laundry	Phone	Fax
Interaktive	PAY TV	Interaktive packages		Extra internet services	
Tennis	Clay Courts	Lessons	Courts Lighting	Tennis/Padel equipment	Padel Court
Healty	Doctor Service is charged after 17:00.				
Sports	Football Fields	Golf Course	Bowling		
SPA	Spa Luxury	Spa Private	Hammam Programs, Massage, Body Treatments, Facial Treatments		
Shopping Street	Mini Shopping Store & Souvenir	Hair Dresser	Jewellery	Silversmith	Sand Painting
	Cornelia shop	Sunglass Shop	Bags & Clothes	Rent a Car	Tattoo

FREE INTERNET SERVICES:

Area	Standart WI FI connection	Standart Wired Connection
General Areas	x	
Conference Areas	x	x
All Rooms	x	x

EXTRA INTERNET SERVICES:

Service	Özellikler
Extra Internet Connection	Serving access point to the rooms, extra speed (Band Width) request Etc.

CORNIE KIDS WORLD) / DIAMOND ALL INCLUSIVE

Place	Hours	Description
Cornie Kids World Indoor & Outdoor Areas	10:00 - 24:00	Animation activities, competitions, games and children's festivals are organized in our children's club
Cornie Kids World Restaurant	12:00 - 14:30	Water, milk, fruit juice, buttermilk and kefir are served as drinks. Acidic drinks are not served. Breakfast and dinner are served in the children's section of the main restaurant.

- It has a total area of 5.000 m².
- Apart from the main building, there are outdoor special playgrounds, and an amphitheater. Separate concept for our guests aged 00-03, 04-08 and 09-17
- There are special activity rooms and common-use areas in their content. There is an indoor cinema hall in the building.
- Open Air Playground - 730 m². There is an Open Air Amphitheatre.
- "Cornie Kids World" accepts children from our reception at the entrance of the main building and registration procedures are carried out. Please note that the current acceptable child capacity may vary accordingly.
- Kids buffet is available at Cornie Kids World restaurant.
- Cornie Kids World Restaurant is open between 15 June - 01 October 2024.
- Children under the age of 4 are accepted to our children's club under parental supervision.
- The 800 m² pool and waterslide area is located separately from the kids' club and is available only under parental supervision.

Group Name	Age Limit	Activities / Details
Baby Group	00-03 Ages	Necessary kitchen utensils for the preparation of baby food is available. Parents must accompany their babies for the duration of the activity.
Lolly Group	04 - 08 Ages	Sport, Lego, Educational Entertaining Crafts
Teenage Group	09 - 17 Ages	Sport games, hand crafts, Playstation

GENERAL ACTIVITIES

- Interactive games which contribute to children's mental and physical development
- A special bag prepared for our little guests containing various gifts
- The activities for the kids: Kids Shows, Painting, Hand Crafts, Tournaments etc.



ROOM SET-UPS FOT THE BABIES FOR 1-3 YEARS:

On Arrival	Baby Cot & Pillow	Baby Bed Set			
	Baby Bath & Net	Potty			
	Baby Care Set (Shampoo – Cream – Foam Rubber – Baby Wipes – Foam)				
	Single Use Baby Bibs	Single Use Baby Changing Mat			
Complimentary services when requested (Assistance Services Dept.)	Baby Temperature Thermometer	Thermometer	Walkie-Talkie	Baby high chair	Potty
	Bucket	Baby Ladder	Baby Bottle Heater	Bath Jug	Plaster

*** We provide special laundry services for babies aged 0 - 2. Content of the service; Hypoallergenic, plant-derived phosphate and paraben-free products are used in the washing process. (Extra Paid).

Cornie Baby Club (00-03 Ages)

- Sleeping Room
- Food Preparation Room
- Baby Activity Room

Cornie Lolly (04-08 Ages)

- Activity Game Room
- Lego Game Room
- Soft Play Playroom
- Toy Corner

Cornie Teenage Club (09 - 17 Ages)

- Activity Game Room
- Play Station Corner
- Hobby Activities
- Strategy Games

Soft Play Area

It serves our little guests who are 3 years old and over and whose is up to 140 cm.

Service hours may vary depenging on child capacity children under the age of 4 and unregistered can benefit from the service under parental supervision.

- Trampoline
- Labyrinth
- Slides

CRASSULA SPA & WELLNESS

Spa beyond the standards...

The Crassula Spa & Wellness Center is a heaven for body and soul, the source of natural beauty and healthy living, an oasis of serenity, relaxation and rejuvenation. Zen-inspired spa design is a tranquil sanctuary with deluxe facilities, elegance and comfort. The refined service and uniquely sophisticated menu of treatments allow to relax in luxury and to celebrate inner and outer beauty. Our guests can experience the blend of world elegance and modern treatments: the Far East therapies based on Zen philosophy, ancient alternative healing, The Sultan's Treatments, 24th carat Gold Deluxe Therapies, holistic treatments, natural herbal beauty rituals, moreover the Balinese traditional massages given outdoor in water-based Bali houses, variety of saunas, steam room, showers and Traditional Turkish Hamam. Spa Center is established on 5.000 m² area which has 2 floors and 3 different parts.

SPA Area	Area	Operating Hours	Free	Paid	Features	Area Details
SPA Relax	2.500 m ²	09:00 – 20:00	x		Shared and free usage for all guests	• 311 m² indoor pool • 97 m² adventure footpath tropical Jacuzzi • Reflexology road • 55 degree C aromatherapy sauna • 80 degree C relax sauna • 110 degree C traditional Russian sauna • Steam room • Aromatherapy and Chromotherapy showers • Resting areas • Vitamin bar • Traditional Turkish hamam • 25 m² Kids Pool
SPA Luxury	2.000 m ²	09:00 – 20:00		x	Massages & Treatments	• Total 20 therapy suites: • 2 Ayurveda suites, • 3 Spa Luxury suites, • 1 Meditation with music suites, • 1 Hydrotherapy suites, • 1 Stone therapy suites, • 2 Shiatsu Thai masaj suiti, • 4 Far East therapy suites, • 2 Couple Grand Luxury suites, • 2 Skin Treatment suites, • 2 Single suites and Turkish Hamams • 5 Bali Huts, within a pool • There is a pool which is consisted of 51 m² with a waterfall
SPA Private	500 m ²	09:00 – 20:00		x	2 King SPA Suites. Can be rented for a minimum of 3 hours, maximum 6 hours	• Each suite has: • A private Turkish hammam • Sauna • Private pool • An area where is offered a various Far Eastern massages and luxury therapies

- At the Wellness Shop you can find the world's most luxury design spa products, aromatherapy products and products that will enable you to continue your spa enjoyment at home.
- Crassula Spa Center will be closed for maintenance work for a period of 10 days between August and September, on dates to be determined by the hotel.



SPORT & ENTERTAINMENT WORLD

Free Services:

Daytime games	Table Tennis	Boccia	Dart	Aqua Gym	Football	Basketball
Daytime courses	Pilates	Dart	Zumba	Yoga	Beach Volleyball	Badminton
	Cardio aerobik	Step aerobics				

Evening Shows

Live Music and DJ Performance will be on our guests service in every evening.

Extra Paid:

All Water Sports

*** Water Sports Services are provided by a third-party company outside the hotel. Cornelia Hotels Golf Spa Management is not responsible for any damages, injuries or accidents that may be caused by any Guest using these third party service.

Cornelia Sport Center:

Part	Free	Paid	Reservation	Area, m ²	Size mxm	Features
Welness		x	x			Personalized private lessons in Yoga, Pilates, Zumba, Step, and Aqua Gym are available upon request. The cost per hour is €25
Fitness center	x			70		Cardio Area: 4 tread mills, 1 Synchro, 1 Vario, 1 Crossover, 2 fitness bike.
	x			100		Weight training Area: Various tools, Dumbbells of various weights and Disk weights 18 instruments
	x			45		Aerobic Area: Pilates balls, steps, sports mats
Tennis Courts	x		x		36X18	1 Court- Hard floor
	x		x		36X18	1 Court -Artificial turf floor
		x	x		36X18	7 Courts - Sand ground
		x	x			Lighting, lessons and equipment is available at all courts
Padel		x	x	20x10		1 Padel Court Net Height: 88 cm in the center, 92 cm at the posts Surrounding Height: 4 meters with glass and wire fencing Flooring: Artificial grass on concrete base
Football		x	x		110X68	3 professional football fields at international standards
		x	x		40X50	1 training field
Golf		x	x	1.400.000	27 Holes	Cornelia Championship Golf Course designed by Sir Nick Faldo
		x	x			Cornelia Golf Academy



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GUEST CONCEPT

CORNELIA CONFERENCE CENTER:

12 different capacity meeting rooms for 2.000 people. 1 Main meeting room for 1.400 people which may be divided into 3 parts. 4 meeting rooms, workshop rooms and 2 offices are available. Modern technical equipment in meeting rooms. Kitchen and Bar may only be used for gala dinner or meetings.



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GUEST CONCEPT

CERTIFICATES AND AWARDS





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GUEST CONCEPT

CERTIFICATES AND AWARDS

2025



HolidayCheck Most Popular Hotels Worldwide Awards



Tripadvisor Travellers' Choice 2025



TUI Global Hotel Awards



Condé Nast Johansens Award Finalist



IAGTO Industry Partner Member

2024



Tripadvisor Travellers' Choice 2024



World Travel Awards Winner 2024



2024 Otelpuan.com Türkiye Top 100 Hotels



TUI Quality Hotel 2024



Leading Courses Golfers' Choice Awards 2024



Condé Nast Johansens Best for Families



Foundation of Environmental Education Blue Flag Certificate



IAGTO Industry Partner Member



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GUEST CONCEPT

CERTIFICATES AND AWARDS

2023



Tripadvisor Travelers
Choice 2023



Conde Nast Johansens
Best for Families



Turkey Prestige
Awards Golf Resort
of the Year-Turkey



Sustainable Tourism
Certification



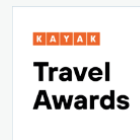
British Airways
Customer Excellence
Award 2023



TUI Quality
Hotel 2023



Greening Hotels
Gold Greening
Hotels



Kayak Travel
Awards



World's Travel Awards
Winner 2023



TOP 25 Child-Friendly
Hotel World Best
Hotels 2023



TOP 10 World Best
Hotels 2023



IAGTO
Industry Partner
Member

2022



EuroGAP Certificate



Tripadvisor Traveller's
Choice 2022

CORNELIA

Hotels Golf Spa

BELEK • ANTALYA • TÜRKİYE



CORNELIA
Diamond

CORNELIA
Golf Club

AZURE
the selected life
VILLAS BY CORNELIA

NEST
CONGRESS & EXHIBITION CENTER
ANTALYA

Crassula SPA

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corneliahotels